

Virginia's National Core Indicators (NCI) Project

Fiscal Year 2016 Adult Family Summary Report

For Families with Members 18 and
Over Who Use Medicaid
Developmental Disability Services



Prepared by:

Partnership for People with Disabilities

Virginia Commonwealth University

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NATIONAL CORE INDICATORS

IN VIRGINIA

This report includes information from a sample of family members of adults with intellectual and developmental disabilities (I/DD) who use Waiver services and adults who live in state training centers, community ICFs-IID, and nursing facilities.

Family members responded to one of two surveys:

- 1) a survey for families who have an adult family member over 18 who lives in the family home, or
- 2) a survey for families who have an adult family member over 18 who lives outside of the family home.









Virginia participates in the National Core Indicators (NCI) Project as part of the state's effort to measure the quality of I/DD services and system performance.

Questions about this report should be referred to Parthy Dinora at padinora@vcu.edu.

Visit our website at:
www.vcu.edu/partnership/nci/

2016 NCI Adult Family Surveys

It is important to note that survey responses may not be representative of the experiences of all families across Virginia; results only represent the opinions of those who responded to the survey.

Characteristics of families who responded to the survey	Person lives OUT of the family home		Person lives IN the family home
Aged 55 or older 	84%		79%
Has college degree 	43%		44%
Income less than \$50,000 	53%	*	65%
Health Status Fair to Poor 	41%		44%
Characteristics of family members who use I/DD services	Person lives OUT of the family home		Person lives IN the family home
Average age 	47	*	35
Needs extensive daily living support 	83%		87%
Needs extensive behavior support 	37%	*	22%
Need extensive personal assistance support 	59%		51%
* Indicates statistically significant differences between groups			

NCI Family Experiences with Supports and Services

Outcomes and Satisfaction

 **100%**

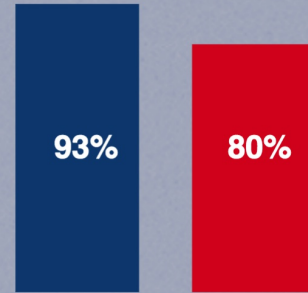
report that supports/services have made a positive difference.



96%

report that supports/services have helped their family member live a good life.

However, there are some statistically significant differences between family experiences.



■ Lives out of the family home
■ Lives in family home

Always/usually satisfied with services*

Information and Planning

The information families get about services is always/usually easy to understand

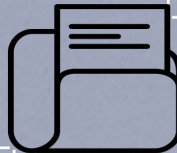
91% vs. **77%**

Person lives out of the family home

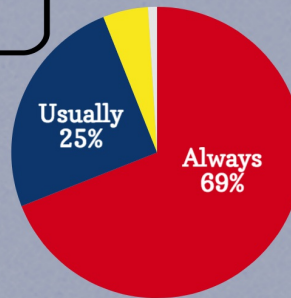
Person lives in family home

* Statistically significant difference between families

84% always/usually have enough information to participate in planning



94% report that case managers respect family choices and opinions



90% report that their family member's plan includes all needed services and supports

Access and Delivery of Supports

85%

report that their family member has access to dental services

71%

report that their family member has friends other than paid staff

91%

report that their family member takes part in community activities

Services change when the family member's needs change

94%

83%

■ Lives out of the family home
■ Lives in family home

* Statistically significant difference between families